Program Evaluation

1.) Overview of effective facilitation techniques (PowerPoint) Not at all Very informative Informative Neutral Not Informative Informative 2). Introduction of key terms and concepts Very helpful Helpful Neutral Not Helpful Not at all Helpful 3). Role Play: The Angry Homeowner Very helpful Helpful Neutral Not Helpful Not at all Helpful 4). Review of Role Play Video Very helpful Helpful Neutral Not Helpful Not at all Helpful 5). Discussion and sharing session Very helpful Helpful Neutral Not Helpful Not at all Helpful 6). For additional reading: annotated reading list Very Helpful Not Helpful Not at all Helpful Neutral helpful

Please list any additional comments about how this training session may have assisted you in your role as a member of the Forest Glen Community Association Board or EpCom board.